

Warranty

Special warranty conditions - torque converter

We usually sell torque converter (converter/turbine) when an automatic gearbox is returned for refurbishment. We do not recommend attempting to solve problems in an automatic gearbox by changing the torque converter alone, there are often further problems in the gearbox.

Due to the above circumstances Hellsten Gears AB provides a limited warranty on new and refurbished torque converters that are sold exclusively. If Hellsten Gears AB and the customer comes to an agreement that there is a production defect in the product, the torque converter will be replaced by another equivalent product. Hellsten Gears AB does not compensate for any labor costs related to the replacement of torque converters.

Hellsten Gears AB also reserves the right to buy back the product instead of product replacement.